

UNIT EFFECTIVENESS PROCESS
PHASE III – ANNUAL IMPROVEMENT UPDATE REPORT

Calendar Year of Improvement Implementation: 2006

Unit Name: Office for Students with Disabilities (OSD)

Degree Program (for Academic Instructional Units only)
NA

Complete this section if the unit did not implement any improvements for the specified calendar year.

Was there an assessment result that indicated the need for improvement?

Yes No Inconclusive

Elaborate as to why there were no improvements implemented.

OSD did not implement improvements for the specified calendar year as the objective measured in the previous UEP had been achieved. In two different satisfaction surveys, 96% and 90% of students, respectively, reported that they were satisfied with OSD services.

Thus, OSD is content with the level of services measured in these previous surveys and we decided to expand our assessment to include other areas of students services which have not been previously reviewed. New areas of review include learning outcomes for new freshman who qualify for disability services as well as measuring the satisfaction of accommodations and assistive technology used in the Adaptive Resource Center.

Assessment Result 1 That Indicated a Need for Improvement

How Was the Need for Improvement Determined?

- By an outcome assessed through the UEP. Specify plan year:
 By assessment not related to the UEP. Please explain:

Related Improvement(s)

Semester(s) the Improvement(s) was/were Implemented

Estimated value of resources used to implement improvement(s)?

Source of resources used to implement improvement(s)?

- Reallocation of unit resources
 - Reallocation of school/college/division resources
 - New funds generated by unit (e.g., fees, grant)
 - New funds added to budget
-

Assessment Result 2 That Indicated a Need for Improvement

How Was the Need for Improvement Determined?

- By an outcome assessed through the UEP. Specify plan year:
- By assessment not related to the UEP. Please explain:

Related Improvement(s)

Semester(s) the Improvement(s) was/were Implemented

Estimated value of resources used to implement improvement(s)?

Source of resources used to implement improvement(s)?

- Reallocation of unit resources
 - Reallocation of school/college/division resources
 - New funds generated by unit (e.g., fees, grant)
 - New funds added to budget
-

Assessment Result 3 That Indicated a Need for Improvement

How Was the Need for Improvement Determined?

- By an outcome assessed through the UEP. Specify plan year:
- By assessment not related to the UEP. Please explain:

Related Improvement(s)

Semester(s) the Improvement(s) was/were Implemented

Estimated value of resources used to implement improvement(s)?

Source of resources used to implement improvement(s)?

- Reallocation of unit resources
 - Reallocation of school/college/division resources
 - New funds generated by unit (e.g., fees, grant)
 - New funds added to budget
-

Assessment Result 4 That Indicated a Need for Improvement

How Was the Need for Improvement Determined?

- By an outcome assessed through the UEP. Specify plan year:
- By assessment not related to the UEP. Please explain:

Related Improvement(s)

Semester(s) the Improvement(s) was/were Implemented

Estimated value of resources used to implement improvement(s)?

Source of resources used to implement improvement(s)?

- Reallocation of unit resources
 - Reallocation of school/college/division resources
 - New funds generated by unit (e.g., fees, grant)
 - New funds added to budget
-

Assessment Result 5 That Indicated a Need for Improvement

How Was the Need for Improvement Determined?

- By an outcome assessed through the UEP. Specify plan year:
- By assessment not related to the UEP. Please explain:

Related Improvement(s)

Semester(s) the Improvement(s) was/were Implemented

Estimated value of resources used to implement improvement(s)?

Source of resources used to implement improvement(s)?

- Reallocation of unit resources

- Reallocation of school/college/division resources
 - New funds generated by unit (e.g., fees, grant)
 - New funds added to budget
-

Assessment Result 6 That Indicated a Need for Improvement

How Was the Need for Improvement Determined?

- By an outcome assessed through the UEP. Specify plan year:
- By assessment not related to the UEP. Please explain:

Related Improvement(s)

Semester(s) the Improvement(s) was/were Implemented

Estimated value of resources used to implement improvement(s)?

Source of resources used to implement improvement(s)?

- Reallocation of unit resources
 - Reallocation of school/college/division resources
 - New funds generated by unit (e.g., fees, grant)
 - New funds added to budget
-

Assessment Result 7 That Indicated a Need for Improvement

How Was the Need for Improvement Determined?

- By an outcome assessed through the UEP. Specify plan year:
- By assessment not related to the UEP. Please explain:

Related Improvement(s)

Semester(s) the Improvement(s) was/were Implemented

Estimated value of resources used to implement improvement(s)?

Source of resources used to implement improvement(s)?

- Reallocation of unit resources
- Reallocation of school/college/division resources
- New funds generated by unit (e.g., fees, grant)
- New funds added to budget

Assessment Result 8 That Indicated a Need for Improvement

How Was the Need for Improvement Determined?

- By an outcome assessed through the UEP. Specify plan year:
 By assessment not related to the UEP. Please explain:

Related Improvement(s)

Semester(s) the Improvement(s) was/were Implemented

Estimated value of resources used to implement improvement(s)?

Source of resources used to implement improvement(s)?

- Reallocation of unit resources
 Reallocation of school/college/division resources
 New funds generated by unit (e.g., fees, grant)
 New funds added to budget