



Patient Rights and Responsibilities

Healthcare is a cooperative effort between patients and providers.

Patient Rights

- ❖ To receive high quality, accessible, culturally sensitive medical care.
- ❖ To be treated with respect, consideration, privacy, and dignity.
- ❖ To know one's provider's name, specialty, and credentials. To specify gender preference, and to change provider if requested, depending on availability.
- ❖ To receive complete, current information regarding diagnosis, treatment, and prognosis in understandable terms.
- ❖ To be given the opportunity to participate in decisions involving his/her healthcare.
- ❖ To be informed of the benefits, possible risks or side effects of treatment, alternate methods, and the medical consequences of treatment refusal.
- ❖ To express any dissatisfaction to one's provider, to the managers of Health Services, or to the Health Services Director.
- ❖ To be informed of the right to refuse to participate in any research conducted at Health Services.
- ❖ To have records and disclosures treated confidentially and, except when required by law, be given the opportunity to approve or refuse their release.

Patient Responsibilities

- ❖ To provide complete and accurate information to the best of his/her ability about his/her health, any medications, including over the counter products and dietary supplements and any allergies or sensitivities.
- ❖ To comply with treatment plan.
- ❖ To ask for clarification if information or instructions are not understood.
- ❖ To be respectful of the healthcare providers and staff as well as other patients.
- ❖ To provide valid identification at each visit.
- ❖ To be on time and if unable to keep appointment, to cancel immediately so another patient can be scheduled.
- ❖ To provide a responsible adult to transport him/her home from the facility and remain with him/her for 24 hours, if required by his/her provider.

Be a **Healthy** Maverick.