Sources for help

The University of Texas at Arlington supports a variety of student success programs to help you connect with the University and achieve academic success. These programs include learning assistance, developmental education, advising and mentoring, admission and transition, and federally funded programs. Students requiring assistance academically, personally, or socially should contact the **Office of Student Success Programs** at 817-272-6107 for more information and appropriate referrals.

The Math Department operates the **Math Clinic**, a tutoring service staffed by upper level undergraduate students. When you registered for this course, you were assessed a fee which allows you unlimited access to the Math Clinic. You will need to show your Mav ID to use the Math Clinic. There are tables where you may study on your own or quietly with other students. Each table has a flag which you can raise to indicate that you need help from a tutor. The Math Clinic is in room 314 PKH; the phone number is 817-272-5674; and the hours of operation for fall and spring are

- Monday – Thursday: 8am to 9pm
- Friday: 8am to 1pm
- Saturday: 10am to 6pm
- Sunday: 1pm to 9pm

Go to the Math Clinic webpage [http://www.uta.edu/math/clinic/](http://www.uta.edu/math/clinic/) to get more information or to access assignment sheets for the courses for which tutoring is offered.

The **SOAR program** is an academic support program that provides tutoring, counseling, seminars, graduate school preparation, course reviews, study groups and other support services by trained staff dedicated to helping UT Arlington students reach their full academic potential. Go to [http://www.uta.edu/soar/](http://www.uta.edu/soar/) for more details.

All previous midterm exams and some previous final exams are available to students in the **Science Education and Career Center (SECC)**, 106 Life Science Building. The fall and spring hours of operation are

- Monday-Thursday: 8am - 8pm
- Friday: 8am - 5pm
- Saturday: 12pm - 5pm
- Sunday: Closed

You need a Mav ID Card to check out these exams. A copy machine is available for you to make copies. There are also video tapes of lectures on calculus topics that can be viewed in the SECC. For more information, go to [https://www.uta.edu/cos/SECC/login.php](https://www.uta.edu/cos/SECC/login.php).

The Math Department maintains a list of people who have expressed an interest in tutoring. These persons are not necessarily recommended by the Math Department and they set their own fees. You may obtain a copy of the tutor list in the Math Office, 478 PKH.

You instructor will have regular office hours when you can stop by and ask questions. A graduate teaching assistant will be assigned to the course; he/she will also have regular office hours. Those hours will be listed on the class syllabus or you can contact the Math Department at 817-272-3261 to find out your instructor and/or GTA’s office hours.
MyMathLab (MML) is an online program provided by the publishers of our text. Many, but not all, of the problems from your assignment sheet are available, so MML will not replace the course assignment sheet. However, the exercises that are available in MML include some features that may help you master the concepts of the course so that you can work all the problems on the assignment sheet. Some of those features are:

- Exercises that are correlated to the ones in your text. You may work each MML assignment as many times as you like; each time the problems will be slightly different to give you unlimited opportunity to master the skills you need to learn.
- The exercises include sample problems which you can see worked step-by-step.
- Each exercise includes a link to the section in the textbook where the concept being tested is discussed.
- Some exercises have video clips and animations to help you understand key concepts.
- Students using MML can use their Course ID to sign up for math tutoring from the Math Tutor Center. The Tutor Center is staffed by qualified mathematics instructors who provide one-on-one tutoring via toll-free phone, email, and real-time Internet sessions. Tutors can assist students by explaining examples in the textbook and reviewing solutions to exercises with answers indicated in the textbook. Students can contact the Tutor Center up to three (3) times per night by any combination of phone, fax, email or interactive web. Students will receive up to 15 minutes of tutor attention per contact. The contact information for the Math Tutor Center is:
  
  Phone: 1-800-877-3016  
  Fax 1-877-262-9774  
  Email tutor@pearson.com

Students who do not wish to sign up for MyMathLab can still access the Math Tutor Center; for details go to http://www.aw-bc.com/tutorcenter/math.html.

**Student Instructions for Registration and Login to MyMathLab**

To register you need:

- A valid e-mail address
- The MyMathLab Course ID: krueger93755
- School zip code: 76019
- A student access code. If you purchased a new textbook from the UT Arlington bookstore, then you have an access code in the front of your book which looks like the sample below. You can also purchase an access code online; see step 6 below.

  **Sample (do not use):** MMLST-TAROK-THOLE-PICON-SHRIK-PRAWN

If using an *off campus* computer (at home or work), you need to have administrative access to install any necessary plug-ins & be connected to the internet. *(If you’re unsure your computer meets the system requirements, go to www.mymathlab.com/system.html, visit the MyMathLab Installation Wizard in your course, or contact tech support at 1-800-677-6337). On campus, the computers in Ransom Hall and in the Math PC Lab (315 PKH) have all necessary plug-ins already installed.*

1. Launch your internet browser.
3. Click the Register button under Students.
4. Confirm that you have the information necessary to continue; click Next on the “Before you Start…” page.
5. On the Product Selection page, enter the course ID your instructor gave you and click Find Course.
6. If your student access code came packaged with your textbook, select Access Code. Select Buy Now to purchase online. Follow the online instructions for purchasing.
7. Enter your student access code as displayed; use the tab key to move from box to box. Click Next.
8. Read & accept the License Agreement and Privacy Policy page.
9. If you have registered for other Pearson online products and have a previous login name and password, select Yes. Boxes will appear allowing you to enter your login information.
10. If this is the first time you have registered for a Pearson online product, select No. Boxes will appear for you to enter your desired login name & password. (Hint: Try using your email address as your login name. If not, be prepared with a second login name choice if the one you first selected is already in use. Your login name must be at least 4 characters and cannot be the same as your password.)
11. If you aren’t sure whether you have a Pearson account or not, select Not Sure. Enter your email address and click Search. If you have an account, your login information will be sent to your email address within a few moments. Change your selection to Yes, and enter your login name and password as directed.
12. On the Account Information page, enter your first and last name and email address. Re-type your email address to ensure it is correct.
13. In the School Location section, select United States from the School Country drop-down menu. Enter your school zip code, and then select your school from the drop-down list. (If your school is not listed, scroll to the bottom of the drop-down list & select Other. Then enter your school name, city and select the state.)
14. Select a security question and answer to ensure the privacy of your account; click Next.
15. When your registration process is complete you will see a confirmation screen. (Print the Confirmation & Summary page if desired. Be sure to keep the email confirmation sent to you.)
16. Click Log in Now to reach your My CourseCompass page. Click your course name to begin exploring MyMathLab!

If you need technical help with this website, contact Pearson’s technical support team at 1-800-677-6337, or visit www.mymathlab.com and click the Support tab for more information.