

Computing Services For Faculty/Staff

OIT is committed to promoting and powering the productivity of the university community through the effective use of information technology. OIT provides many critical services and tools for UTA Students.



Your NetID

Your NetID is the key to accessing electronic resources at UTA. With your NetID, you can log onto the campus network, network storage spaces, check MavMail, access MyMav, utilize Library resources, and more. For more information about resources you can access with your NetID go to the OIT Client Services web page <http://www.uta.edu/oit/cs/> and click **Accounts and Passwords**.

Manage Your NetID

OIT has designed a web site to help you manage your UT Arlington NetID and password.

- Manage your identity verification questions
 - Reset a lost or expired NetID password
 - Establish your personalized e-mail address
- To complete these tasks and more go to <http://www.uta.edu/selfservice>.

MavMail

MavMail is an official means of communication with UTA students, faculty, and staff. Over time, the University will begin conducting certain business transactions exclusively by e-mail. As a faculty/staff member you have 2 GB of e-mail storage space. For more information on how to manage your e-mail account, setup client software, and other support information go to <http://www.uta.edu/oit/eos/email>.

MavSpace

Each faculty/staff member has 800MB of network storage space on MavSpace and it is automatically backed up to tape at our data center on daily basis. MavSpace provides an easy to use interface for sharing your documents with people at UTA and outside UTA. It allows convenient 24/7 access to your documents from anywhere in the world. You control who has access, what files they have access to, the level of access (Read Only or Write), how long their access is valid, and you can choose to be notified immediately if someone does access and/or modify your files. You can also use MavSpace to setup assignment drop boxes for your classes or to setup shared departmental drives. To access your MavSpace account go to <https://mavspace.uta.edu>. For more information on how to manage your MavSpace account and files click on "**MavSpace User Manual**" link on the main MavSpace page.

MyMav

OIT provides classroom based hands-on training, one-on-one training, and web based training for all aspects of MyMav functionality to assist you. Go to <http://www.uta.edu/mymav> and click on "Training Documentation for UT Arlington's Faculty and Staff" to access the online training modules.

Computer Store

The Computer Store is located in room 113, Ransom Hall. There you will find discounted prices for various software packages through purchase agreements with Microsoft, Dell, Apple, and other companies. You will also receive an academic discount on Apple and Dell computer systems and various hardware. Check out the latest deals and learn more at <http://www.uta.edu/computerstore>.

OIT Computer Labs

As a faculty/staff member you have access to over 900 computers in 10 OIT labs. OIT computer labs are equipped with high-end computers running Windows, Mac, and/or Linux OS and an array of office and general productivity software, discipline specific software, laser printing and Internet access. For more information and instructions on how to reserve a classroom go to <http://www.uta.edu/oit/cs/computerlabs>.





Other OIT Services

UTA Wikis and Blogs - create an online diary, share study materials with your students or colleagues and the world, and more. Visit <http://wiki.uta.edu> and <http://blog.uta.edu>.

Mailing List Services allow efficient communication with groups and organizations across campus. Visit <http://listserv.uta.edu>.

Statistical Services assist with those aspects of research that involve the use of statistics and statistical computing. Visit <http://www.uta.edu/statistics>

Linux accounts - **Omega** is used for computer programming and Oracle applications. **Gamma** is used to access engineering applications. You can request these accounts at the Help Desk.

Web Publishing - OIT provides web space, information, and basic online instructions to publish web pages. Visit <http://www.uta.edu/oit/cs/web>.

High Performance Computing facilitates research projects in computational chemistry, molecular modeling, solid state physics, computational fluid dynamics, and finite element modeling. Visit <http://hpc.uta.edu>.

Optical Scanning of data and tests is provided by the OIT Production Control Office.

Get Help

OIT Help Desk

Technicians at the Help Desk can answer your computing questions by phone, e-mail, web chat, or in person. The Help Desk is located on the first floor of the Central Library and has very extensive hours of operations. You can reach the Help Desk at 817-272-2208 or helpdesk@uta.edu. See the web page <http://www.uta.edu/helpdesk> for complete details. Contact the Help Desk for:

- Account and password setup and support
- Computer hardware and software problems
- Accessing UTA networks on or off campus
- Accessing your network storage drives
- Web account setup and support
- E-mail setup and support
- Setup and support UTA Blogs and Wikis

Get Trained

OIT Training and Documentation

Each semester OIT offers free training classes. Current course topics range from MS Office, MavMail, MavSpace, to statistical courses in SAS and SPSS and we are adding new courses every semester. For course details and schedules visit <http://www.uta.edu/oit/cs/training>. OIT Training also offers personalized faculty/staff workshops that include different topics to meet your department's unique needs. For more information, e-mail oittraining@uta.edu for more information.

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MyMav
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Training
Help Desk
MavSpace
Computer Labs
Computer Store