Learn how your information technology skills are essential to advancing U.S. foreign policy.

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Make a Difference in the World, Starting Now.

As the lead foreign affairs agency, the U.S. Department of State is dedicated to protecting and strengthening America’s interests abroad and right here at home. America’s strategic foreign policy is designed to amplify the nation’s voice and extend its reach in areas critical to the daily lives of its citizens. Now, more than ever, we must work to renew America’s leadership through diplomacy that enhances our economic, food and energy security and stability, and reflects our common values.

The U.S. Department of State – and our employees – focuses on promoting freedom and democracy throughout the world. We’re continuously striving to find ways to work together as a country to maximize the impact of America’s resources. Now we’re asking you, one of our greatest resources, to consider a public service career with the U.S. Department of State.

Whether managing a worldwide telecommunications network, providing IT support to the travels of the President of the United States, or supporting IT programs and staff, a career with the U.S. Department of State means you can make a difference in the world, starting now.

Diversity is One of Our Greatest Strengths.

With your diverse educational and cultural backgrounds, prior military experience, unique perspectives, knowledge, and exceptional analytical and problem-solving skills, you can become part of America’s leadership, contributing your energetic and innovative thinking and global perspective to support and expand our diplomatic efforts worldwide.

No matter which professional, academic or personal path you have taken in life, you can turn your unique perspectives and information technology skills into an exciting international public service career with the U.S. Department of State, Bureau of Information Resource Management (IRM). Foreign Service Information Management Specialists (IMS) and Information Management Technical Specialists (IMTS) are at the forefront of 21st century diplomacy.

Imagine using your IT skills to enhance and advance technology in any one of over 270 embassies, consulates and missions throughout the world — all while helping to facilitate foreign affairs. Additionally, and even more exciting, you will have an unprecedented opportunity to travel the world and learn about different cultures.

As a U.S. citizen, you are America. And you can represent America to the world.
**Creating Technological Advances to Improve Diplomacy.**

Foreign and Civil Service IT professionals adapt to changing cultural and physical environments, work with differing levels of technology and infrastructure, follow developments and innovations in the IT field and successfully apply technology solutions to the business of diplomacy.

Our nation benefits daily because of what our employees do – they strengthen alliances, build markets, safeguard the environment, promote universal rights and stand up for America’s values – all in an effort to create and implement foreign policies and IT solutions that benefit our global society – including our communities right here at home.

**Work Overseas or in the United States**

For those who choose to explore careers within the Foreign Service as an Information Technology (IT) professional, there are two opportunities available: A career as an Information Management Specialist (IMS) or an Information Management Technical Specialist (IMTS).

Talented IMS employees work at one of more than 270 embassies and consulates around the world, and are skilled and experienced in:

- Managing local staff supporting IT programs and performing hands-on duties
- Providing customer and application support
- Supplying knowledge management
- Administering a worldwide telecommunications network to include: computer networks, telephone, radio, and diplomatic pouch and mail programs.

Additionally, IMS employees perform a variety of other duties such as supporting high-level official visits, including the President of the United States, in support of the U.S. foreign policy agenda, serving in temporary duty status as needed, and working alongside locally-employed staff to accomplish mission goals.

Skilled IMTS employees are assigned to 31 overseas locations, as well as the Washington, D.C. metro area and Ft. Lauderdale, FL, from which they travel extensively. The first assignment is an abbreviated domestic assignment, with subsequent overseas assignments. The IMTS career path focuses on digital, radio or telephone duties. While the duties vary according to location, the size of the post, and the requirements of the specific diplomatic mission, Foreign Service IMTS diligently:

- Install, repair, and maintain a wide range of digital, telephone, and radio equipment
- Adapt to changing physical environments
- Work with differing levels of technology
- Keep abreast of the latest developments and innovations in the Information Technology field

Here in the United States, our Civil Service IT professionals are involved with many Information Technology programs and solutions supporting diplomacy and benefiting our nation. Their work is accomplished in one of three areas within the Bureau of Information Resource Management:

1. **Information Assurance (IA)** performs a wide variety of actions to keep the Department’s network safe, including:
   - performing the necessary certification and accreditation of both networks and applications;
   - making information assurance policy decisions; and
   - interpreting policy based on Federal and U.S. Department of State regulations.

2. **Business Management and Planning (BMP)** defines and communicates the bureau’s vision and mission, in addition to overseeing the day-to-day planning and project management activities. BMP also hosts eDiplomacy, which sponsors a variety of platforms that equip employees with innovative 21st century Web 2.0 tools to advance diplomacy.

3. **Operations (OPS)** oversees worldwide information technology operations including mobile computing, digital networks, computers, software development, equipment modernization, data center consolidation, telephones, and radios.

**Information Resource Management Career Benefits**

A career as a Foreign Service Information Management Specialist or Information Management Technical Specialist means you must be willing and available to work anywhere in the world that requires your expertise. In return for your service, you’ll receive exceptional benefits, such as:

- Life insurance
- Medical coverage
- Federal retirement benefits
- Extensive professional development and training
- Generous paid leave
- Paid housing or housing allowance when serving overseas
- Paid education expenses for dependent children K-12

My analytical skills help secure computer networks for U.S. diplomats working overseas.

Brian, Foreign Service, Information Management Specialist

My leadership skills are vital to the management of telecommunications systems that support diplomacy worldwide.

Tangela, Foreign Service, Information Management Specialist

Rami, Foreign Service, Information Management Specialist
Discover More. Apply Today.

To view specific opportunities in the Bureau of Information Resource Management, sign up to receive email notifications and to learn more about qualifications, training, and other specifics related to IT careers, visit us at careers.state.gov

U.S. citizenship is required. The U.S. Department of State is committed to equal opportunity and fair and equitable treatment for all without regard to race, color, national origin, sex, religion, age, sexual orientation, disabling condition, political affiliation, marital status, or prior statutory, Constitutionally protected activity. The Department provides reasonable accommodations for applicants with documented disabilities. Applicants requiring reasonable accommodations for any part of the application or hiring process should so advise the Department. All decisions for granting reasonable accommodations are made on a case-by-case basis.

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