Change PIN in MobileClock Job Aid

The purpose of this job aid is to explain how employees can reset their PIN in TCP. Resetting the PIN will be done in MobileClock. For the first login, the PIN is set to 1111. It’s required that all employees reset this pin upon their first log-in.

Resetting the PIN

To reset your pin on the mobile app:

1. Open the app and swipe up and select “Configurations”.
2. Select "Change Pin".
3. If this is the first time you are changing your pin, enter 1111, otherwise enter your current pin in "Current Pin" and your new, 4-digit, pin in the two remaining fields. Keep a record of this pin as it is unique to you.
4. Then press "Update".

Note: The TCP PIN will be the same for an RDT and MobileClock. If you have already setup your TCP PIN on an RDT, please use that PIN when logging into MobileClock.