Patient Rights & Responsibilities
It’s your health. It’s your responsibility.

As a patient of UT Arlington Health Services, you have the right:

• To receive high quality, accessible, culturally sensitive medical care.
• To be treated with respect consideration, privacy, and dignity.
• To know one’s provider’s name, specialty, and credentials.
• To decline evaluation and/or treatment by a health care professional in training.
• To specify gender preference, and to change provider if requested, depending on availability.
• To receive complete, current information regarding diagnosis, treatment, and prognosis in understandable terms.
• To be given the opportunity to participate in decisions involving your health care.
• To be informed of the benefits, possible risks or side effects of treatment, alternate methods, and the medical consequences of treatment.
• To express any dissatisfaction to one’s provider, to the managers of Health Services, or to the Director of Health Services.

Comments can be made by emailing healthservices@uta.edu or calling 817-272-0679.

• To be informed of the right to refuse to participate in any research conducted at Health Services.
• To have records and disclosures treated confidentially and, except when required by law, be given the opportunity to approve or refuse their release.

As a patient of UT Arlington Health Services, you have the responsibility:

• To provide valid identification at each visit.
• To be on time and if unable to keep appointment, to cancel immediately so another patient can be scheduled.
• To provide complete and accurate information to the best of your ability about your health, any medications, including over the counter products and dietary supplements and any allergies or sensitivities.
• To be respectful of the health care providers and staff as well as other patients.
• To ask for clarification if information or instructions are not understood.
• To comply with your treatment plan.
• To provide a responsible adult to transport you home from the facility and remain with you for 24 hours, if required by your provider.