

# How to Renew MATLAB for Faculty/Staff

## Research Computing Support

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MATLAB stops working or expires Sept 1<sup>st</sup> of each year for products obtained under the **Total Academic Headcount (TAH) Campus License**. During the initial activation of MATLAB, you chose the **Designated Computer** activation type which allows installation and activation on a computer for one-at-a-time use by multiple people. Under the terms of the Agreement, MATLAB can be activated on University owned or personally owned computers as long as you are employed at the University of Texas at Arlington. Otherwise, you must stop using MATLAB. MATLAB is for academic use only and must be renewed annually.

**This document includes instructions for renewing licenses for MATLAB R2008a and later releases.**

Note that release R2013a is used in the instructions below but the process should be similar for all releases after R2007b. If you are renewing MATLAB R2007b and earlier releases, do not use this document.

The MathWorks, Inc. license update feature of the License Center allows you to retrieve the most current version of the license file for the license(s) that you select. This process overwrites your existing license file(s) with the most current one. It attempts to contact the MathWorks web site via the Internet to exchange license data. You must have write permission into the MATLAB directory so that the process can place the license file into the Licenses directory under MATLAB.

Note: Mathworks' License expiration warning messages appear 60 days in advance but attempts to renew your license before the end of July will likely fail. That is, your old license file will be overwritten with a new one but the expiration date will not get updated and the expiration message will reappear. When the OIT licensing negotiations with Mathworks are completed, the extended expiration date will be written and the expiration message will disappear. Hence, ignore the warning through July and try the activation in early August.

### How to renew your MATLAB license before the Sept. 1 expiration date

The Windows operating system is used here but the steps are the same for Linux and Mac since the license is updated within a MATLAB session.

1. Are you updating the MATLAB license on a Windows computer? If so, the Microsoft Security feature (UAC) often prevents updates from going through. To resolve this, you need to run MATLAB with administrator permission. To do so, right click on your shortcut to MATLAB and select "Run as Administrator". NOTE: Even if you are logged in as an administrator account, UAC prevents administrator access by default.
2. From within a MATLAB session, go to **Help>>Licensing>>Update Current Licenses**.
3. In the *MathWorks License Update* window, highlight the license you want to update. For faculty and staff installations, highlight license **852709 TAH Campus – TAH Designated Computer** and click **Update**.
4. In the *Update Confirmation* window, click **Yes** to have the new license overwrite the old license.
5. In the *Update Complete* window, click **OK**.
6. In the *MathWorks License Update* window, the **Status** will show **Updated**. Click **Close**.
7. In the *Restart Required* window, click **OK** to close this dialog box, and then exit and restart MATLAB. The expiration warning message should no longer appear.

### How to renew your MATLAB license after the Sept. 1 expiration date

Method 1 is specific to the Windows operating system while Method 2 covers all operating systems.

## Method 1

For Windows, you can open the activation application from the Start menu.

- If you are updating the MATLAB license on a Windows computer, you need to run with administrator privileges. For more information, read Step 1 above.
- If your license has expired and you cannot open a MATLAB session, use the Windows **START** menu and navigate to your version of MATLAB. Right-click to Activate and choose “Run as administrator.”

For example, for Windows 7, Vista or XP and MATLAB 2013a, choose

**Start>>(All) Programs>>MATLAB>>R2013a>>Right-click on Activate MATLAB 2013a**

Respond to the UAC and do the following steps.

1. In the *MathWorks Software Activation* window, select **Activate using the Internet**. Click **Next**.
2. In the *Login or Provide License File* window, enter your **MathWorks Account email address (should be your UT NETID) and your MathWorks Account password**. Click **Next**.
3. In the *License Selection* window, select **852709 TAH Campus – TAH Designated Computer** and click **Next**.
4. If you are prompted for the *Activation Key*, contact OIT for the key . In the *Confirmation* window, click **Activate** to overwrite the existing license file for the license you have selected.
5. In the *Activate Complete* window, click **Finish**.
6. You should now be able to open a MATLAB session.

## Method 2

For Windows/Mac/Windows, you can navigate to your MATLAB installation folder and open the activation application and then at the prompt enter the information provided in Method 1 above.

- **Windows** — Double-click the `activate_matlab.exe` file in `matlabroot/bin/$ARCH` folder, where `matlabroot` is your MATLAB installation folder, and `$ARCH` is a platform-specific sub-folder, for example: `matlabroot\bin\win32`
- **Linux and Macintosh** — Execute the `activate_matlab.sh` script in the `matlabroot/bin` folder.
- **Macintosh** — Double-click the activation application icon in the MATLAB application package. To view the contents of the MATLAB application package, right-click (or Ctrl+click) the package and select **Show Package Contents**.

## For More Information

Please report any questions or problems with software activation to the OIT HelpDesk at 272-2208 or submit a ticket at <https://itsm.uta.edu/SelfService/>. You may also call MathWorks Support at 508-647-7000 on Monday-Friday from 8AM-5PM and when asked for the license number, use **License 852709**. For MathWorks email support, go to [http://www.mathworks.com/support/contact\\_us/index.html](http://www.mathworks.com/support/contact_us/index.html) and create a new service request.