What is a LOK-IT USB drive? The LOK-IT drive is an encrypted USB drive that allows users to securely transport data. The drives are protected by a 7-15 digit code that the user creates, and must input on the drive before it is plugged into a USB Port.

Who is eligible to receive a LOK-IT USB drive from the University? University faculty and certain staff that need to transport sensitive data are eligible to receive one of the encrypted drives.

How do I make a request for a LOK-IT encrypted USB drive? To request a drive, go to www.uta.edu/Lok-it/link and fill out the request.

How long will it take after my request to receive a drive? Generally it will take up to 2 days to process and receive the drive.

Will the LOK-IT USB drive work on my device? The LOK-IT USB drives are host and Operating System (OS) independent and should work regardless of your computer’s operating system. The drives should work as any other USB drive on your system. Some formatting differences may cause issues when moving from one operating system to another and the user should refer to their operating system’s instructions for compatibility between systems.

Once I receive the drive, is it mine? No, the LOK-IT drive remains the property of the University and should be returned if you leave your current department. If you transfer to another department, contact Information Security Office at 817-272-5487 or at security@uta.edu to transfer the drive to your new department.

What should I do if I want to give the drive to another faculty member? If you wish to transfer the drive to another user, please contact the Information Security Office at 817-272-5487 or at security@uta.edu, so the new user can go through the registration process.

What should I store on the drive? You can use your LOK-IT drive to temporarily store or securely transport any sensitive or confidential data. It should NOT be used for primary storage of data.
What if the drive is lost or stolen? If the drive is lost or stolen, you are required to notify the Information Security Office at 817-272-5487 or at security@uta.edu. You are also responsible for the replacement cost of the drive.

Who do I call for support or questions? You may contact the help desk at 817-272-2208 or helpdesk@uta.edu, or the Information Security Office at 817-272-5487 or at security@uta.edu

How do I set my PIN? Upon first use, you will need to create a PIN and format the drive. You will press and hold the “key” button for three seconds, enter your PIN and press the “key” button. You will then have 30 seconds to insert the drive in a USB Port. After you connect the drive, follow your operating instructions to format the USB drive. (see How to set User PIN).

How do I unlock and use by drive? After your PIN is set, you press the “key” button, enter your PIN, press the “key” button again and insert your USB drive into the computer’s USB port within 30 seconds. (see How to unlock with User PIN.)

How long does my PIN need to be, and what are the rules to set my PIN? Your User PIN will need to be between 7 and 15 digits long. It cannot contain repeating numbers (1-1-1-1-1-1-1, etc.) nor sequential numbers (1-2-3-4-5-6-7, etc). (see How to set User PIN.)

If I forgot my PIN can you recover the data? Users are responsible for remembering their PIN, we normally do not have the ability to recover your data if you forget your PIN. If you made special arrangements with your ISA or the Information Security Office, we may have set a Master PIN that allows recovery. (see Master PIN Usage) If you have 10 consecutive failed entries, the drive will wipe the data and it will not be recoverable. (see Hacking Prevention and Drive Recovery.)

Additional detailed Information can be found on the Information Security Website at: www.uta.edu/security/lok-it/