FAQ

LOK-IT ENCRYPTED USB –
How to Unlock Drive with User’s PIN

LOK-IT USB Drives are supplied by the University as a method to safely transport data. They are not intended to be used for primary data storage. The LOK-IT drives are the property of the University of Texas at Arlington. Loss or theft of these devices should be reported to the Information Security Office at 817-272-5487 or email Security@uta.edu.

Features

LOK-IT USB drives are encrypted drives that are protected by a 7 to 15 digit key entered on the USB’s keypad. The USB functions equally well on Windows, Mac, Linux, and other systems.

Your user “PIN,” or password, must be between 7 and 15 digits and cannot contain repeating numbers (1-1-1-1-1-1-1, etc.) nor sequential numbers (1-2-3-4-5-6-7, etc).

The LOK-IT USB drives will auto-lock when the drive is disconnected from the attached computer, or when it loses power. The drive contains a rechargeable battery that is charged when inserted into a USB port.

To prevent hacking and data loss, after 10 consecutive failed attempts to enter a PIN, the drive is wiped and all data will be lost. It is the user’s responsibility to remember their PIN. The drive is NOT intended for primary storage.

How to Unlock Drive with the User PIN

1. Press and release the KEY button one time.
2. Red/green LED’s will single blink in unison for 10 seconds before reverting to sleep mode
   a. If the red/green LED’s double blink, the KEY button was pressed more than once. Wait 30 seconds until the USB Drive goes into the sleep mode and then start over at Step 1.
3. Enter User PIN before the drive reverts to sleep mode
4. Press the KEY button
5. Green LED will single blink to indicate the drive is unlocked
a. If an incorrect PIN was entered, the red LED will light indicating the drive remains locked. Start over beginning at Step 1.

6. Connection to a USB port needs to be made within 30 seconds.
   a. Insert into a USB Port, and the drive should be available
   b. If no connection is made within 30 seconds the drive will re-lock and enter sleep mode.
   c. If AutoPlay is allowed for windows you may see a pop-up window like the one pictured below.

7. When connected to a USB port the green and blue LED’s will illuminate in a constant state indicating the drive is ready for use.

Sleep Mode – If the drive reverts to sleep mode (shuts down) at any time start over beginning at Step 1.